



Continuity of Care: "More with Less"



A VANNIN HEALTHCARE
TICH Consulting Partnership

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CONTINUITY OF CARE:

WHEN DOES 'MORE' BECOME 'LESS'?

If we don't transfer clinical processes with new and decisive elements and we repeat what has already been performed by other professionals, we generate unnecessary and even dangerous duplications. **Green Cube** links the different episodes of each process and clinical segment (Acute to Primary Care) providing continuity of care, efficiency and patient's security.

For example: "A patient arrives at A&E, where doctors perform a complete interview, a physical examination, laboratory tests, a Chest X-ray and an Electrocardiogram (ECG). After the results, hospitalisation is required. There, a new patient interview is performed, along with new lab tests, X-ray and Electrocardiogram (ECG). After evaluating the results, doctors refer this patient to the Surgery Unit, where the whole process, from the patient interview is repeated".

We usually find that information circuits are not usually a continuity of care but follow a long, expensive and inefficient process, **showing lack of coordination and communication between professionals**, delays in decision making, overexposure of patients to avoidable tests and therefore damaging the quality of the service being offered.

Efficient clinical management consists of performing only what is necessary to diagnose, treat and control the evolution of a patient. Therefore, controlling all the information in the process becomes essential to achieve this goal.

Green Cube offers the professional **a comprehensive vision of the clinical case and links the related episodes as if they were a single one.**

Green Cube monitors patients from A&E through the whole hospital circuit until they are discharged, automatically transferring the details from the last to the newly opened episode. A single screen displays the **Episode Summary**, which includes the different phases of the open processes and other relevant data. (Medical background, Surgery, Clinical Diagnostic tests etc.)

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This way, **the clinician who receives the patient's new case has all the information collected until that moment** by other professionals. (Patient interviews, Diagnostic Tests and even charts showing the evolution of his/her condition). In addition **a full clinical history is also available**, so the clinician will only have to add new elements for diagnosis, treatment or control of the patient. In case previously performed tests need to be repeated, the clinician will be able to **compare the results and check the evolution of the case**.

Another tool which favors continuity of care is the **Vital Alerts** service of **Green Cube** (i.e.: Attention: Patient is allergic to a contrast agent!). These **little pop-up windows automatically open in every episode through the whole healthcare process, warning of the risks to every professional involved**, favoring security, quality assistance, and medical practice.

Green Cube is an innovative technological tool **which guides users through an efficient work pattern**. It is the continuity of care, which makes the hospital circuit more dynamic, improving attention, enhancing response and resolution, **boosting the quality of Care and patients security**. Increasing satisfaction among patients, professionals and their managers.

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